

## BMW's Tech Information Site

### If you work on these great cars, you'll find [www.bmwtechinfo.com](http://www.bmwtechinfo.com) to be a fabulous online resource

Those of us who've been in the auto service business for many years first got used to finding our specific service information in printed manuals -- a huge, ponderous and clumsy mountain of paper. There was a period back about a quarter of a century ago when it looked like microfiche data systems would become the answer to the problems of storing and organizing tech info. Very quickly, however, it was generally realized that the power of the personal computer could vastly improve on that,

even adding a search function. So, we got the CD, then DVD, service information systems that have been evolving and improving all along.

They had a couple of drawbacks, however. First, you had to make sure you kept your discs updated. And, shuffling through piles of discs for exactly the right one takes time.

Enter the Internet. Here, a site can be maintained by a company -- BMW in this case, of course -- so that it always contains the most up-to-date content possible. No messing with stacks of CDs/DVDs, either.

This is such an important aid to all people who work on cars, dealers and independents alike, that there's now a law making it a requirement that, *where emissions-related*

**BMW of North America, LLC**

User Login

Model Map

Supported Browsers: Microsoft Internet Explorer, Netscape

**Login**

Login Name:

Password:

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**Log In**

**Subscription Rates:**

1-Day (24 hour) Subscription:	\$25
1-Month (30-days) Subscription:	\$300
1-Year Subscription:	\$2500

Registration and payment are required to enter this site. Already registered? Provide your login information above and click the **Log In** button. Unregistered users please [click here to sign up for access](#).

This site requires Internet Explorer 5.0+ or Netscape 6.0+. You must have cookies enabled in your browser for access. Adobe® Acrobat® Reader® plug-in must be installed to properly view PDF content.

**Minimum System Requirements**

**IE:** Windows 95 on a 486 with 66 megahertz processor (Pentium processor recommended)

**Netscape:** Windows 95 on a Pentium 233 with 64 megs of RAM.

**Bulletins**

Service and Technical Reference information - Search by: General, Symptom, Component, Campaign, Bulletin number, Issue date, or What's New.

**Training**

Service Training Reference Manuals - Complete vehicle and System diagnosis training information.

**Electrical Trouble Shooting**

Wiring diagrams and diagnostic viewer. [click for system requirements](#)

**Special Tools**

Search for BMW Group special tools by Part Number, Description, Model, Group, or Browse through each tool.

Take a minute to subscribe . . .

subjects are concerned, all carmakers provide access to such a site at a reasonable cost. But BMW has gone way beyond that, providing comprehensive information on the whole car. This can be had on a daily, monthly or yearly subscription basis at \$25, \$300, and \$2,500, respectively. That's a good value, and, in any case, it can be charged to the customer.

We've been using BMW's tech info site for over a year, and have had great success finding exactly what we were looking for. The menus make sense, and the searches are easy to use and highly productive. As a matter of fact, we've tried other automakers' technical sites, and have found them to be much less convenient to use.

On the BMW site, which is affectionately

known as TIS for Technical Information System, the menu page that opens up after you log on couldn't be any easier to understand or work with. We always check the "What's New" section, which contains info added within the last 30 days. Then, we usually go to "Service Information" and do a search under "Bulletins & Measures" (very simple and effective).

There's much more here that you'll appreciate, such as repair manuals new and old (and we mean old!), labor times, special tools, a model map that gives you series, engine, and code, and OBD II Mode \$06 interface data. We can't think of anything you'd need that you won't find on this site. You'll wonder how you ever got along without it.

The screenshot shows the BMW of North America, LLC website's technical information menu. The page has a blue header with the BMW logo and the text "BMW of North America, LLC". Below the header, the main content area is divided into several sections:

- What's New**
  - Information added within the last 30 days
- Service Information**
  - Bulletins and Measures
  - Service Technology Bulletins (SBT)
- Operating Fluids**
  - Operating Fluids
- Technical Training**
  - Training Manuals
- Repair Information**
  - Manuals prior to E36
  - Manuals from E36 - WebTIS Technology
- Labor Times**
  - KSD
  - Wheel-Tire Combinations
- Special Tools**
  - Special Tools Database
  - CIP - Coding and Programming (System Requirements and FAQ)
  - Online Diagnosis (System Requirements and FAQ) (Help Printing Online Diagnosis)
- Support Files available for download right-click and save as...**
  - BMW Pass Thru Tool Setup ("New BMW Driver 0044")
  - Click here to view a graphic of the Pass Thru Tool connection
  - Java VM Setup
- ETM Information**
  - Wiring Diagrams to E36
  - Wiring Diagram System from E38
- Model Map**
  - Model Map
- OBD**
  - Pcode Lookup Application
  - Mode \$06 Interface data
  - OBD II Overview and Drive Cycle
  - OBD II Systems
- Purchase Materials**
  - Special Tools and Service Information materials can be purchased here.
- ASAP**
  - WebEPC

At the bottom left of the page, there is a link that says "Contact Webmaster".

... and the whole world of BMW service technical information will open up to you with this menu, which we hope most of you are familiar with.