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# Volkswagen

## Your Source for Genuine Volkswagen Repair Information

Volume 4 Number 2 Fall/Winter 2012

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**Caution:** Vehicle servicing performed by untrained persons could result in serious injury to those persons or others. Information contained in this publication is intended for use by trained, professional auto repair technicians ONLY. This information is provided to inform these technicians of conditions which may occur in some vehicles or to provide information which could assist them in proper servicing of these vehicles.

Properly trained technicians have the equipment, tools, safety instructions, and know-how to perform repairs correctly and safely. If a condition is described, DO NOT assume that a topic covered in these pages automatically applies to your vehicle or that your vehicle has that condition. For specific warnings pertaining to the servicing of specific Volkswagen systems and features, refer to: <https://erwin.volkswagen.de/erwin/showhome.do>.



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# EVAPorating



**Since 1996, OBD II regulations have required that the fuel supply system be checked for leaks as small as .020 in. As fuel is used, air must be allowed into the tank to prevent a vacuum from forming. But how do we help prevent fuel vapors from escaping?**

# Away



Under the Clean Air Act of 1970, all '71 and newer model cars sold in this country were required to have an evaporative emissions system that prevented raw gasoline vapors from the tank (and, in those days, from the carburetor fuel bowl) from escaping into our precious atmosphere. In a typical early EVAP set-up, these vapors were routed to a charcoal canister via small-diameter hoses, where they were stored. When the engine was running off-idle, ported vacuum near the throttle plates would draw them into the intake manifold so that they would get burned in the combustion process.

About a decade later when closed-loop electronic engine management was phased in, the PCM controlled a vacuum solenoid that would purge the charcoal canister at the most opportune moment for performance.

When OBD II regulations were instituted in 1996, everything changed. The Society of Automotive Engineers (SAE) proposed a means of addressing the concerns of escaping fuel vapors. Raw fuel (hydrocarbons, aka HC) could get into the atmosphere because of a leak in the EVAP system, or because it was overwhelmed. The EPA wanted these potential emissions to be eliminated by a protocol that could check for leaks. Early attempts at compliance were dubbed non-enhanced systems with minimal capacity. Enhanced systems are capable of finding large leaks (.040 in., or larger), or small leaks (down to .020 in.).

## EVAP Leak Monitor 101

There are two different ways to determine if there is a leak in the system: pressure decay and vacuum decay. With pressure decay, a small amount of air pressure is generated and applied to the EVAP. Of course, the system is vented as it absorbs fresh air into the canister to mix with the gasoline vapors. This venting needs to be closed to check for a leak. All EVAPs have a canister purge solenoid that opens and allows the vapors in the canister to be drawn into the engine. In a pressure decay system, this solenoid is closed to seal one end. The other end of the solenoid seals the vented canister side. Next, a sensor or switch indicates the pressure in the now sealed system. If the pressure is maintained in the EVAP, it must not be leaking and therefore passes the EVAP monitor. If the sensor or switch indicates that pressure is lost, the PCM looks at how long it took to drop and calculates if it is a large leak or a small leak. If this happens twice, the PCM flags a code.

## Volkswagen TechConnect Feature Article

On the vacuum-decay type, the EVAP system is pulled into a vacuum. A computer-controlled solenoid closes the vented half of the system, and the canister purge solenoid is pulsed to pull the system into a vacuum. The solenoid is then closed, and the system is completely



After the vehicle is warmed up, the engine control unit will pulse open the canister purge solenoid. Right after start-up, you will see the solenoid is opened to only 5% at 8Hz. After operating temperature is reached, it may be opened as much as 30% at about 15Hz.



When looking for leaks, it is a good idea to check all the connections first. On this 2005 Volkswagen Jetta fuel filter, the black line is the fuel feed, the green line is the fuel return, and the white is the EVAP line from the canister to the purge solenoid. Check for proper sealing.

sealed on both ends. If the vacuum is maintained, no leak is present. If vacuum is lost, there must be a leak. Once again, the amount of vacuum lost over time is used by the PCM to calculate if it is a large or a small leak. Either a pressure-sensitive switch, or a fuel tank pressure sensor determines this. This test is referred to as the EVAP monitor. In order for the PCM to run the monitor, certain conditions have to be met. One of the primary concerns is fuel level. Although the purge solenoid is operated all the time to purge vapors in the canister, the overall EVAP leak test is only run when the fuel level is between one-half and three-quarters of a tank. This means the PCM needs to know how much gas is in the tank.

### EVAP Monitor

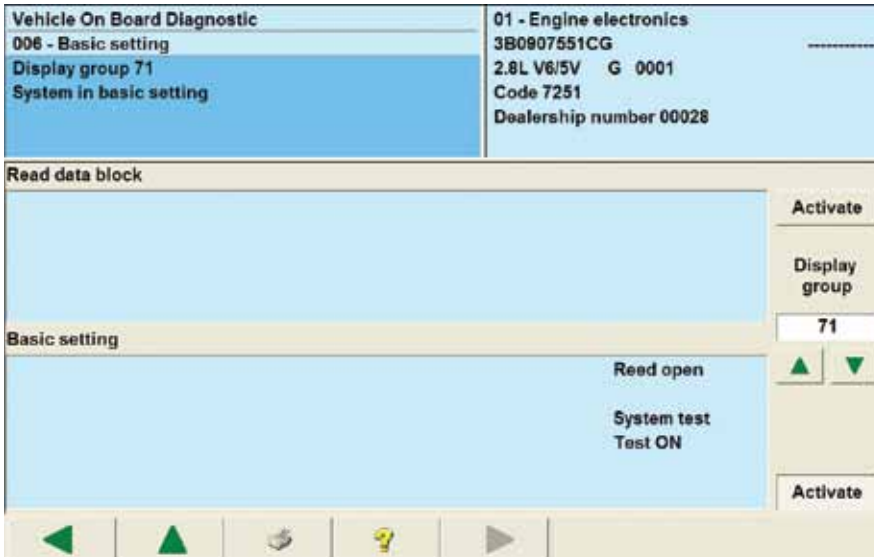
This information can be a direct input to the PCM, or it may come in on a CAN network from the instrument cluster if the fuel gauge is wired directly into the cluster. Either way, if you have codes for a fuel level sensor you may have some difficulty getting the EVAP monitor to run. If you have a VAS 5052 or equivalent, you can force the monitor to run to completion. Also, if you have a leak the fact that you can run the test should be considered in your diagnosis. If you enter basic settings, you can get all non-continuous monitors to run (non-continuous monitors do not run all the time). The first time the test runs and fails, a pending DTC is set. The second time the system fails the monitor, it flags a DTC and the MIL (Malfunction Indicator Lamp) is illuminated. Continuous monitors run whenever the ignition key is on and will flag a code immediately if a failure is present. A problem with the electrical circuits of the EVAP system will flag a code. Remember, leak codes require two trips to flag a permanent code.

Starting in late 1995, Volkswagen vehicles used the pressure decay method to determine if the system had a leak greater than .020 or .040 in. The second component in the EVAP working with the canister purge solenoid was the Leak Detection Pump (LDP), the purpose of which was to pressurize the system. It is two components molded into one. One is the solenoid that controls the vacuum supply to the pump, and the other is the switch that reacts to the vacuum in the system. When the LDP is not energized, it is the fresh air vent to the canister. When the system is energized, the solenoid is pulsed on and off. This allows manifold vacuum into the upper chamber of the LDP causing a diaphragm inside to lift against a spring. When the solenoid is pulsed off the diaphragm returns and

## EVAPorating Away

forces slightly pressurized air through a reed valve into the EVAP system, which causes the pressure sensitive switch to close and send a voltage signal

back to the PCM. The computer evaluates how long this switch stays closed in response to pressure in the system and determines if there is a leak, and if it is small or large.



If you have a VAS 5052 or equivalent, you can run the EVAP monitor in Basic Setting 71. Here, you can see that the reed switch is currently open and the test is on. The fourth field will indicate the results.



Due to space constraints, we now have some unusually-shaped canisters. This 2005 Jetta has one mounted under the trunk in the hole of the spare tire well. You can see the two large hose fittings that go to the fuel tank and refueling lines. Also, note the smaller white line that brings the vapors to the canister purge solenoid. Check all of the fittings as they are potential leak spots.

## The Smoking Gun

If the self-diagnostics have determined that there is a leak, you are going to have to find it, and there are a few different approaches. We're sure you've heard of smoke detection. In this case, lightly pressurized air and visible smoke is pumped into the test port of the EVAP system. Often, smoke machines used for EVAP have a nitrogen tank to supply the pressure. This is considered safer than using shop air, which would create a flammable mixture. As the smoke fills the system and builds pressure it will escape through any leaks. With

the vehicle on your lift, go over all of the hoses with a strong light looking for smoke. Most smoke machines have a flow meter, which can be used to see if you still have flow when you close the fresh-air vent.

As mentioned earlier, on Volkswagen vehicles from the late 1990s you can select Basic Setting data block 71 to run the test. If the system passes, the monitor will show it as completed. This can also be used as a diagnostic tool. If you have a VAS 5052 or equivalent, you can command the EVAP test by simply clearing any DTCs and running the monitor in Basic Setting data block 71, and you can do this multiple times. Each time, you can remove and plug off another part of the system.



## Volkswagen TechConnect Feature Article

Start with the components and hoses farthest away from the LDP.

For example, suppose you have code for a large leak. You enter Basic Setting, select block 71, run the test, and it fails. You then block off the canister purge solenoid and rerun the test. If it passes now, you can conclude that the canister purge solenoid is not closing all the way and is allowing EVAP air to leak into the intake manifold while the PCM is trying to perform a leak test.

### New and Improved

Newer Volkswagen models, such as the 2011 Volkswagen Routan, use a system called Natural Vacuum Leak Detection (NLVD). The heart of this is the Evaporative System Integrity Monitor (ESIM), which is mounted directly on the canister. It contains mechanical components, so its position is critical (brackets are used when the canister is mounted at an angle). The ESIM comprises a housing, cover, a pressure-sensitive diaphragm and switch, and two check valves attached to two different weights. One weighted check valve reacts to pressure and the other reacts to vacuum. The diaphragm/ switch in turn reacts to the pressure or vacuum inside the EVAP system and sends a signal to the PCM. This system is an improvement on earlier NVLD systems since it no longer needs a solenoid. During refueling, the air that was in the gas tank becomes pressurized. When the pressure exceeds five inches of water, the large check valve is forced open and the fuel vapors are sent to the canister. While the vehicle is running, the fuel is heated by ambient conditions and expands. As the fuel cools, it contracts and the EVAP system draws a vacuum.

The natural vacuum created causes the diaphragm to be pulled in and closes the switch. This lets the PCM know the system is in a slight vacuum. After a calibrated amount of vacuum (about one inch of water) has been achieved, the small check valve opens and allows fresh air in to mix with the vapors in the canister. With atmospheric pressure being the same inside and outside the canister, both weighted check valves are closed, sealing the system. The PCM evaluates how long it takes the cooling of fuel to pull the system into a vacuum. If it takes too long, then there must be a leak. The PCM is only watching the switch condition, so the test is considered nonintrusive. If this test is failed, the PCM performs an intrusive test.

During the next cold start, it pulses the purge solenoid and draws the EVAP system into a vacuum. It then monitors how long it takes for the switch to open. If it opens quickly, there must be a large leak. If it takes slightly longer, there must be a small leak. The PCM also evaluates leaks in the purge hose to the manifold. For 30 seconds after the engine is shut off, the purge solenoid is kept open. This should eliminate any vacuum built up in the system and the PCM verifies that the switch in the ESIM is open.

### In Closing

Understanding how EVAP systems work is the key element in diagnosis, and will help you troubleshoot nagging EVAP leak codes faster and with more accuracy. It is also important to learn about future EVAP monitor testing to prepare for when newer vehicles start showing up at your shop. Your continuing education through your Volkswagen dealer and **TechConnect** will help you along the way. ●



If you suspect a leak in a plastic housing such as the canister itself, or the fuel tank filler tube, you can pressurize the system without smoke and spray a soap-and-water solution and look for bubbles. Try spraying around seams first, then look at joints and hose connections.





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# Get a Grip



**In an effort to help make its vehicles safer, Volkswagen has combined ABS with traction control and electronic stability. Here's a look at how this integrated technology works so that you can better address customer concerns.**

## Get A Grip

The most important safety features of any vehicle are those that help you avoid a collision in the first place. With its “Drivers Wanted” campaign, Volkswagen emphasized that its superior suspension designs naturally lead to greater driver control, and electronic driving aids help make for a safer vehicle. This started with Anti-Lock Brake Systems (ABS) in the late ‘80s. As you probably know, a control unit monitors the speed of the wheels. If it determines that one or more are traveling at a slower speed than the others, which indicates wheel lock-up, it reduces brake fluid pressure to that wheel allowing the tire to regain traction. When wheels speeds once again match, pressure is reapplied, and this action is repeated until vehicle control is returned to the driver. This then evolved into a combination of ABS and traction control. Under acceleration, the power delivered by the engine can overwhelm the available traction causing the tire to spin.

With Anti-Slip Reduction (ASR), brake pressure is applied to the spinning wheel, slowing it until traction is regained, and throwing its torque to the wheel on the other side of the differential, so it acts much like a mechanical limited-slip axle. The computer that controls ASR can also communicate the event to the engine control unit. On vehicles with electronic throttle actuation, the throttle plate can be closed to temporarily limit power production to further reduce wheel spin. It allows the driver to accelerate even if condition may not be optimal for the situation. Further evolution brings us to the Electronic Stability Control (ESC). ESC can do more than measure and

compare wheel speeds. It can monitor the steering wheel direction and the acceleration of the body as it rotates while negotiating corners. By knowing the direction the vehicle is being steered and the direction the body is traveling, ESC helps determine if the vehicle is skidding out of the driver’s control and applies the brakes at the appropriate corners to mitigate the situation.

## How Fast are We Going?

Computer control of vehicle dynamics necessarily requires sensors. In vehicles that incorporate ABS, ASR, and ESC, the speed at which each wheel is traveling is vital data that comes from four wheel speed sensors reading hub rotations. Volkswagen uses AC pulse generators for this purpose. These consist of a permanent magnet with a coil winding wrapped around it. As a toothed wheel attached to the hub rotates by the AC pulse generator it induces voltage in the windings. This is an AC pulse wave, similar to a sine wave. The voltage travels in both direction with half of the signal being positive and the other half being negative (below ground). This type of pattern can be measured by a Digital Multi-Meter (DMM) or an oscilloscope. With a DMM, you will only see a digital display of the peak signal voltage, whereas with a scope you can watch the pattern over time and see when the toothed wheel passes by the sensor and then the following air gap.

The 2004 Jetta was the first to use active speed sensors, which are on all current models, and



In early models, the brake fluid pressure sensor is mounted in the ABS/ASR solenoid body, but in current versions it is inside the ABS hydraulic control unit, and cannot be serviced separately. It measures the pressure increase as the driver applies the brakes. The harder the brake application, the higher the signal voltage.



## Volkswagen TechConnect Feature Article

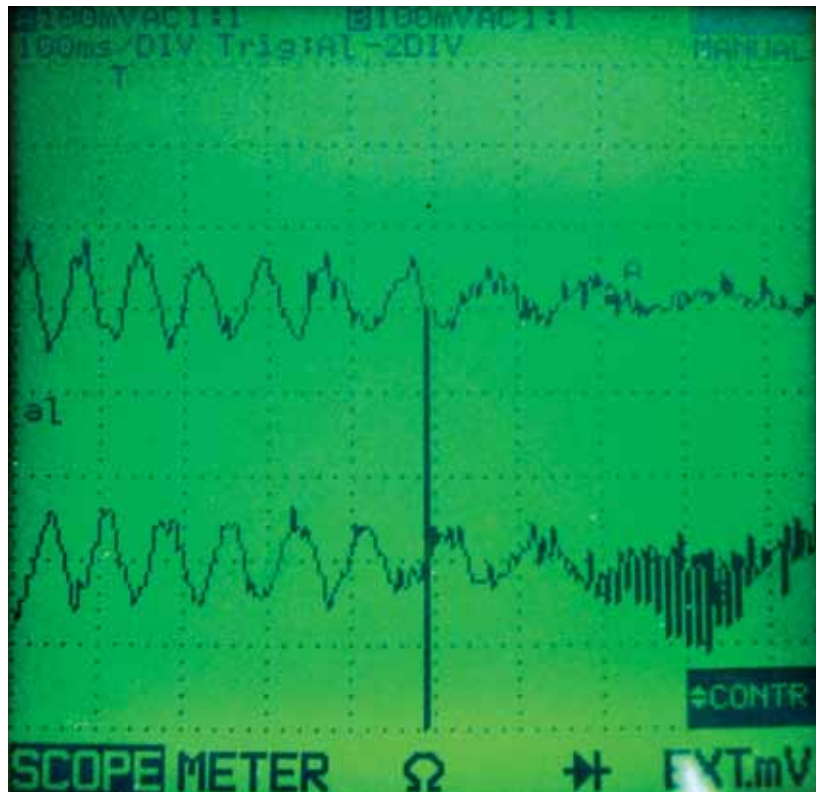
work slightly differently from conventional pulse generators. Similar to Hall-effect sensors they receive a reference voltage from the ESC control unit, which powers an active Hall-type element. Instead of a tone wheel or toothed ring, the rotating hub contains a magnetic ring with alternating poles attached. As the poles pass by the Hall-effect element, they cause it to switch on and off. This alternately grounds and un-grounds the reference voltage and generates a square-wave signal. This signal does not necessarily have to go all the way to ground as most of us are accustomed to seeing, so do not expect to see a traditional square wave on your scope. The deflection between reference high and reference low can be very small and only a high-resolution scope can capture it. Luckily, with a VAS 5052 or equivalent you can monitor the data supplied by the self-diagnostic functions of the ABS, ASR, and ESC control unit.

### Testing, Testing, Testing

There are a few ways to test the proper operation of a wheel speed sensor. Remember, it is made up of a coil winding with a beginning and an end. Since it is a continuous coil, you can measure the winding resistance between the two terminals. These specifications can be found in the diagnostic trouble code charts. With a paid subscription to [www.vw.erwin.com](http://www.vw.erwin.com), you can look up these readings for the particular vehicle you are working on. If the resistance of the coils matches specifications, you can move on to the next test of measuring the AC voltage the sensor is generating. Since AC voltage is induced by the moving ring gear on the hub, you are going to have to spin the wheel to generate the signal. You should compare the signal voltage from one side of the axle to that of the other and make sure they are nearly identical. If both readings are close, you may have to scope the signals, particularly if there is no DTC for the sensor. Your customer may experience low-speed ABS

activation even through the wheels are not locking up. This is because the ABS, ASR, or ESC control units is being fooled into believing that one of the wheels is traveling at a slower rate of speed than the others when it's really not.

There are many more inputs the ESC control unit uses to maintain control of the vehicle, such as that from the brake switch. This tells the computer that the brakes are applied for a possible ABS condition, or that the brakes are not applied so that ASR and ESC may have to follow acceleration programs. In the past, it was always difficult for engineers to determine the driver's intentions when both the brake pedal and accelerator pedals were applied at the same time. To help prevent pedal misapplication, the engineers came up with a brake fluid pressure sensor that determines if the brake pedal is really being applied to stop the vehicle, or if the driver is just resting a foot on the pedal. This is a three-wire sensor with a 5V reference, signal wire, and ground. As fluid pressure increases, the signal voltage goes



This scope pattern shows two AC waveforms representing the two sensors on one axle. The height of the pattern is getting smaller, which tells us the wheels are decelerating. Notice that the pattern on the lower speed sensor is breaking up, which is caused by low-speed ABS activation.

## Get A Grip

up with it. Early on, this sensor was mounted on the ABS/ASR solenoid body, but in current versions it is inside the ABS hydraulic control unit, and cannot be serviced separately.

### Feeling the Pressure

With the brake pedal at rest, you should see about 0.6V. If you apply the brake without the engine running, the signal voltage should go as high as 3.5V. It can go even higher with the engine running under hard braking. The ESC control unit cross-checks the brake fluid pressure switch with the brake switch. When the brake pedal switch changes states, the brake pressure switch needs to read below 1.0V, or you will set a code for the brake pressure sensor.

Traditionally, brake inputs override throttle pedal inputs for safety reasons. Between the brake pedal switch and the brake fluid pressure sensor, the ESC control unit can tell how quickly the driver wants to stop. If we only drove in straight lines, this would not be a problem, but during many driving situations the vehicle is being turned while braking and evasive maneuvers can cause a loss of control. More vehicle

inputs are required to inform the ESC what direction the vehicle is being steered in and what the body pitch and roll angles are.

A steering-angle sensor lets the ESC control unit know how severe the steering angle is relative to vehicle speed. The sensor is usually mounted in the steering column and incorporated into the clock-spring for the driver's side air bag, but the 2009 and newer Jetta and Golf, and 2012 and newer Passat with electromechanical power steering have this sensor in the steering rack. You cannot directly measure the signal voltages produced by it because it has its own processor and modifies the two steering angle sensor signal voltages into CAN communications the ESC unit can understand. You can read this information in the data of the ABS, ASR, and ESC control unit found in address #03. Here, you will read the signal as steering angle deflection off of center. This means that at some point the sensor will need to be centered. Enter "Basic Settings" and select basic setting block XXX. On later models, this may involve a road test with the driver alternating between left and right turns until the steering angle is learned.



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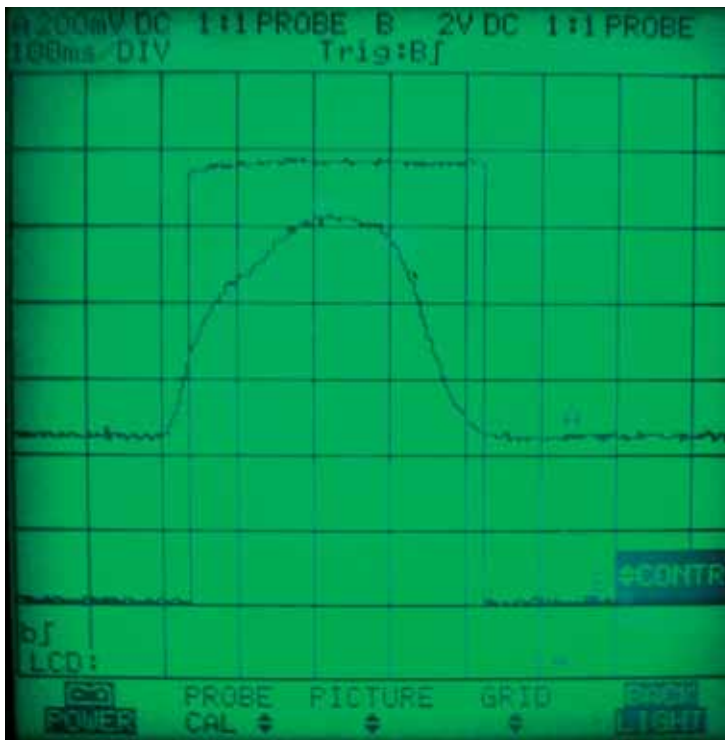
## Volkswagen TechConnect Feature Article

### Pitch and Roll

The ESC control unit now knows how the vehicle is being steered, but it also needs to know in what direction the body of the car is traveling. Is there a severe pitch forward from hard braking and body roll from hard cornering? For this on most earlier models, the ESC control unit used a combined sensor for transverse acceleration (usually G200) and a sender for rotation rate (usually G202). Each sensor has its own job. The transverse acceleration sensor measures forces in a straight line, forward and backwards. The sender for rotation rate indicates if the vehicle is being turned to the left or to the right. They are both three-wire sensors that share the same 5V reference and ground, but have two individual signal wires to send their two different signals to the ESC. On a level surface, the signal voltages stay static at approximately 2.5V. As you drive the vehicle, the reading will change according to direction. The signal voltage will increase in one direction and decrease in the other. The same applies to the sender for rotation rate. As you turn the vehicle to the right the voltage will change in one direction. Let's say for example that the voltage rises to 3.0V; when you then turn the vehicle to the left, the voltage should drop from 2.5V. The more severe the change of direction, the greater the voltage change.

Much like the G201 brake pressure sensor, these are no longer stand alone components and cannot be tested with an oscilloscope or volt meter. The MK60 system has the sensors integrated into the ABS module. Even on some older vehicles (the 2004 Golf with ESC, for example), the G200 and G202 were part of the G419 ESC sensor unit, which still could not be tested separately.

When opening up the brake system for service, certain procedures will have to be followed. Depending on the vehicle you are working on, you may need to use your scan tool to bleed the brakes. For example, the New Beetle's Teves system does not require a VAS 5052 to perform a brake bleed, but vehicles with the Bosch 5.7 system or ESC it is necessary to have roughly 30 psi of fluid pressure to properly bleed the



If you use a two-channel scope, you can watch both the brake pressure signal voltage (trace A) and the brake pedal switch (trace B). As you can see, as you apply the brakes the pressure increases slightly, then the brake switch changes state. If the timing is not correct, a code will be flagged.

hydraulic pump. This must be done first before the rest of the system can be bled. You will need to login to the control unit first. Then, select "basic setting" and enter block number 00. This will cause the ESC control unit to activate the hydraulic pump for approximately 10 seconds. The left front bleeder valve should be open at this point to let the air to escape. From here, you should continue to bleed each wheel individually, but not in the traditional sequence. You can get the proper bleeding pattern to show up on your VAS 5052 by using the GFF test plan. The goal, of course, is to make sure all of the air has been purged from the hydraulic system.

### Finally . . .

Having a basic understanding of the components and how they come together to form the system is the first step in properly diagnosing your customers' concerns. With your continuing education and your relationship with your Volkswagen dealer's OEM parts network, you will be able to provide the quality of service that will keep your customers coming back and leaving happy. Good job, everyone. ●



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**Convert with Confidence**



# Convert to Waterborne Paints With Confidence

Transitioning to waterborne paint systems will enhance a collision shop's quality, performance and profitability.



(Courtesy of BASF Corp.)

## Waterborne Paints



In mid-2009, Volkswagen of America Inc. (VWoA) introduced its VW Certified Collision Repair Facility (CCRF) program for U.S. dealer-affiliated and qualifying independent body shops. The CCRF program assures VW vehicle owners that collision repair facilities performing repairs do so in accordance with Volkswagen recommendations.

Among other tenets, facilities and collision professionals must meet certain VWoA training requirements provided by Inter-industry Conference on Auto Collision Repair (I-CAR). In addition, with respect to painting, VWoA also recommends that body shops and personnel use waterborne paint and associated equipment, tools, systems, and procedures.

“We don’t require waterborne coatings at this time, but it’s recommended,” explains Alain Bleau, GM Wholesale Parts Management. “Collision facilities must be sure to use paints which comply with state and federal VOC regulations. In many states this means that they are obligated to use waterborne base coat.”

### **It’s the law in many places; waterborne is also safer, faster, and cheaper**

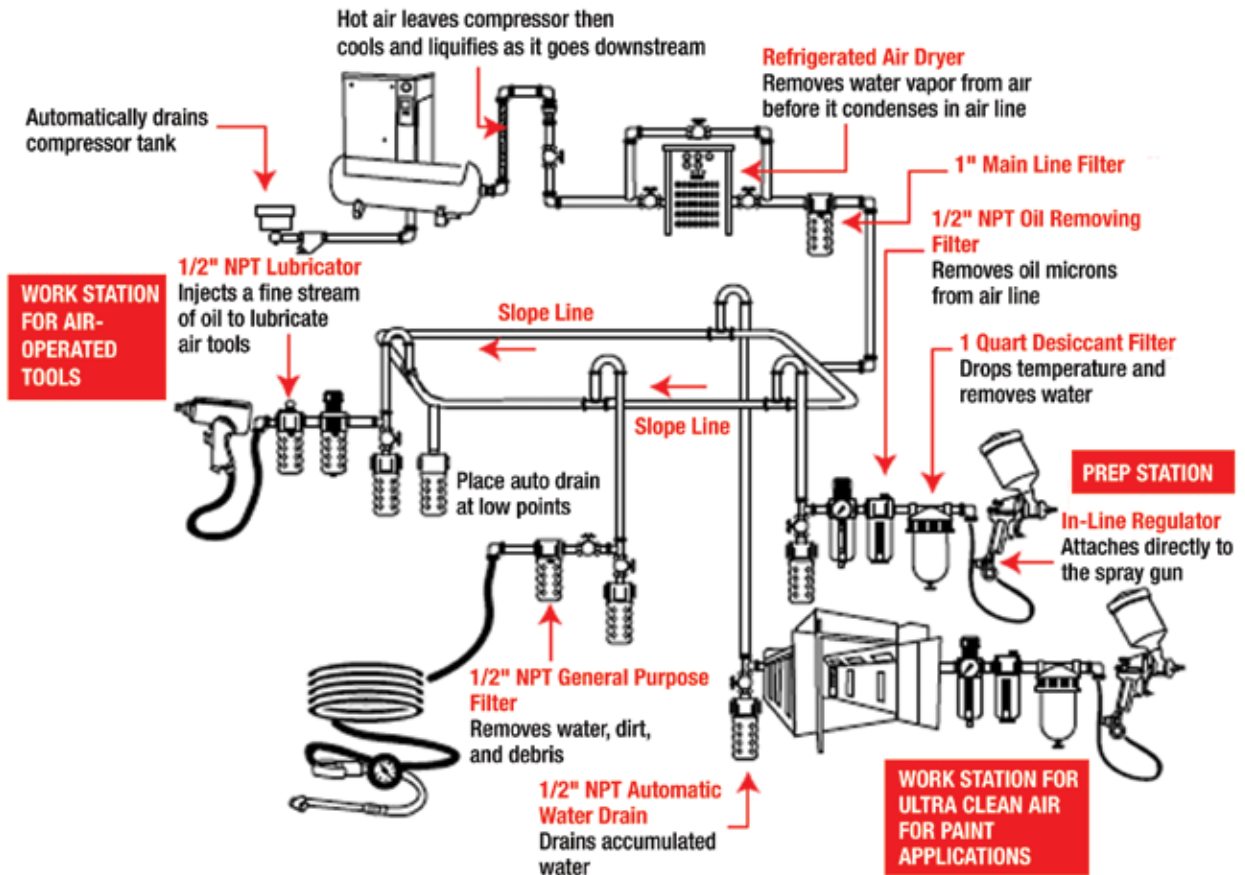
Regulatory pressures, economics, a shift by automakers into using waterborne paint systems and a desire to be both eco-conscious and safer are driving the transition to waterborne paint. Experience has shown that the transition from solvent-borne to waterborne can be seamless, efficient and profitable — provided the right choices are made regarding technology, equipment, support, training and preparation.

Waterborne paints meet the requirements of the U.S. Environmental Protection Agency’s (EPA) National Emissions Standard for Hazardous Air Pollutants rule (EPA Rule 40 CFR Part 6H). The rule was published in January 2009; collision facilities were required to be in compliance by March 11, 2011. Facilities should also check with their state and regional authorities in regards to other requirements.

“Environmental issues are very important to our customers in the Colorado Rocky mountain region, as they are worldwide,” says Jim Frost, manager of the Prestige Imports Collision Repair Center, a VW/Audi CCRF located in Lakewood, Colo. “Switching



## Volkswagen TechConnect Feature Article



For optimum productivity with waterborne coatings, compressed air supply systems must remove dirt, dust, oil residues and other contaminants from the air supply. Note the extra filtration required as one nears painting areas. (Courtesy of Kaeser Compressors Inc.)

to a waterborne paint system and procedures has allowed us to deliver eco-friendly collision repair solutions without compromising high quality service to our customers. Our paint technicians agree that

waterborne basecoats color match, metallic control, and ability to blend not only meet, but exceed solvent-borne basecoats."

### Volkswagen Certified Collision Repair Facility (CCRF) program

"The CCRF program benefits Volkswagen owners," says Alain Bleau, GM Wholesale Parts Management. "It provides the peace of mind that comes from knowing that when a vehicle is involved in a collision, VW Certified Collision Repair Facilities help maintain the brand's safety standards and specifications." VWoA also provides several resources for collision facilities, regarding becoming a certified repair facility ([www.vwccrf.com](http://www.vwccrf.com)), subscribing to VWoA service and repair information ([www.erwin.vw.com](http://www.erwin.vw.com)), and accessing genuine VWoA parts ([www.vwparts.com](http://www.vwparts.com)). (Courtesy of Volkswagen of America Inc.)



## Waterborne Paints

### Plan for a successful transition

Waterborne paints are latex and provide collision facilities with a safer and more efficient alternative to traditional solvent-based paints. Made of synthetic resins and pigments that are kept dispersed in water by surfactants, waterborne paints contain less coalescing solvents than solvent-borne paints.

This is because the coating material in waterborne paint is suspended in the water instead of being dissolved in solvents.

Consequently, waterborne paint has significantly lower volatile organic compounds (VOCs) emissions than solvent-borne paint. VOCs are harmful to people because they contain chronically hazardous pollutants; for example, they build smog. Although less harmful to the environment, collision facilities should note that waterborne coatings do require different handling; for instance, shop cleanliness.

In brief, the EPA rule incorporates the need for hygiene, lowers the VOC limits allowed in coatings, and mandates the use of waterborne refinish coatings. The rule requires collision facilities to implement equipment and management practices in compliance with the new standards, which help reduce toxic material consumption and produce savings for the facility.

Essentially, compliance is required in the following areas:

- **Training** – Paint technicians will find waterborne basecoat easy to spray, but spray techniques differ slightly from applying solvent-borne. All painters must train and certify on spray gun equipment selection, spray techniques, maintenance and environmental compliance. Note that major paint suppliers, such as PPG and BASF, provide training in using waterborne paints, associated equipment, tools, and more.
- **Spray Booths** – Open-air spraying is no longer allowed in any collision repair shop. Coatings containing a targeted hazardous air pollutant (HAP) must be sprayed in booths outfitted with an exhaust filter that has a VOC capture efficiency of 98%, or greater. Work with your spray booth manufacturer or filter supplier to select the right filter for your shop's needs.

- **Spray Gun Requirements** – Spray guns used to apply coatings must employ high-volume, low-pressure (HVLP), or an equivalent EPA-approved technology. In addition, spray gun cleaning operations must prevent atomized mist, or avoid spraying cleaning solvent and paint residue outside of a container used to collect waste solvent.

- **Record keeping** – Collision facilities must provide notice of compliance to the EPA; newly-built facilities are required to comply before opening for business. In addition, all facilities must notify the agency each calendar year of any reportable changes that occurred and keep copies on file of all EPA-required documents (e.g. employee training certifications, equipment documentation and corrective compliance actions taken).

### Partner with quality suppliers

Choosing quality paint and equipment suppliers that provide training, technical support, and other services required to make a smooth transition to waterborne is essential. Besides providing reliable and durable products, they should also have a clear and practical understanding of how to get the very best out of your new waterborne basecoat system. PPG and BASF are just two of the reputable suppliers with established training and support. You might also want to check with your industry networks for positive experiences.

PPG and BASF are both VWoA-approved waterborne system vendors. Not only is each a reputable supplier of waterborne coatings and systems, they both provide on- and off-site training as well as other support during conversions. Approved equipment vendors include Global Finishing Solutions LLC for spray booths, Kaeser Compressors Inc. for a clean air supply, SATA GmbH for spray guns, Becca Inc. for cleaning systems, and others.

Support can help you design and equip your waterborne system based on your facility, car flow, health and safety issues, and other factors. Training can cover an overview of your waterborne system, application techniques, color adjustments, spot repair, blending, waste management, maintenance, and more.

Note that these approved suppliers offer a variety of classroom and hands-on training before, during,

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and after converting to waterborne – some online, some onsite, some offsite, and some a combination of these. For example, in addition to onsite training prior to and during conversion, PPG offers MVP Green Belt Training to waterborne system customers. This program helps collision facilities and staff to continuously improve after conversion via follow-up classroom training that also incorporates visits to other body shops to see the new learning being put into real-life practice.

Consider your staff's learning styles, then check to see what prospective suppliers offer to meet your



In addition to VWoA information resources, to plan a successful transition to waterborne coatings, rely on VWoA-approved suppliers for waterborne coating systems and associated equipment, training and support. (Courtesy of PPG Industries)



State-of-the-art waterborne spray guns, such as the digital SATA Jet4000b HVL standard and digital versions above, are lighter in weight, quieter and offer more spray control (courtesy Dan-Am Co.).

training needs. For example, besides training at your supplier's facility, negotiate having your supplier's conversion and training team provide on-site training at your facility during the actual waterborne conversion period (typically one to three days). Working with your technicians on your site with your equipment – while covering application training, computer training, waste stream training, and color tool training – could go a long way to making the smoothest transition possible. You might also want to check within your industry networks and draw from their positive experiences.

“We were told by our supplier that waterborne is unforgiving in regards to cleanliness, so it was imperative that we start with a clean slate,” says Tom Gillespie, manager of Bodyworks by Concours, a VWoA CCRF located in Milwaukee, Wis. “When our paint department underwent a complete renovation, the spray booths were retrofitted with corner air movers; the floors were blasted and epoxy coated afterward; and the whole department was commercially cleaned from girders to floor.”

### Equip for success

Converting from solvent to water won't take much time at all – typically a month or less – especially when a bodyshop partners with quality suppliers and their dedicated teams of conversion and training specialists. Importantly, you won't sacrifice your shop's performance or quality.

When converting to waterborne, keep in mind the following four benchmarks that will enable a successful transition:

- Use spray guns designed for waterborne paint. Waterborne paints can rust plain steel and attack aluminum, so choose a gun that is constructed of a corrosion-resistant material such as #316 stainless steel with 1.2mm to 1.4mm fluid tips. To extend spray gun life, dedicate this spraying equipment for waterborne products only.
- Cleaning your dedicated waterborne spray guns to maintain top performance and durability. Check with your gun's manufacturer for instructions on how to clean and maintain your specific equipment. Exercise caution here, as cleaners may not



## Waterborne Paints

be suitable for both waterborne and solvent-borne spray guns.

- Be aware that the evaporation characteristics of waterborne coatings differ from those of solvent-borne. Notably, waterborne systems are very fast and can often outperform solvent-based coatings. But waterborne paint requires good airflow to quickly evaporate water from the coating. For efficient drying, increasing the cubic feet per minute (CFM) of air passing over the surface is key. Temperature and humidity also play a role in drying times. Generally, 200 CFM or more will lead to great results.
- Drying equipment can range from simple additions to existing equipment to installing specialized equipment specifically designed for use with waterborne automotive paint systems. Specialized waterborne downdraft spray booths use accelerated air make-up systems (e.g. fans that double their speed in flash mode) to decrease dry times and improve productivity at the flip of a switch. Systems can also be retrofitted with temperature/humidity



Modern spray booths and accessory equipment, in conjunction with waterborne systems, enable body shops to return vehicles to customers several days earlier than the could with solvent-based coatings (courtesy Global Finishing Solutions LLC).

controls, mounted blowers, and floor stands to increase airflow and quickly evaporate water after spraying waterborne.

### Benefits worth switching for

While waterborne paints do not eliminate the need for safety equipment, their use lowers the exposure risk to those in collision operations who handle paint. Standard safety equipment is still required, but the harsh odors associated with using solvent-based paint throughout a facility can be eliminated. Waterborne paints can also reduce the amount of hazardous waste generated by a body shop.

The ease of use and ability of waterborne paints to match a vehicle's finish, (whether or not the original paint was solvent-borne) is a critical advantage. Current waterborne paint technology and systems from leading suppliers allow refinish technicians to simply shake, pour, spray, and expect the same performance, accuracy, and durability of solvent-based systems. Facilities no longer need a mechanical mixing machine, because the toner pigments in acrylic waterborne latex resins are engineered with anti-settle technology.

Waterborne paints also dry and cure faster than solvent-borne paints, allowing vehicles to be ready for customers several days sooner. As with any type of paint, temperature, humidity, and airflow all play a role in curing speed. Fortunately, modern spray booths and accessory equipment can optimize these influences.

"Waterborne is a major technological advancement with no downside," notes Rick Sloan, field operations manager of White Allen Volkswagen, located in Dayton, Ohio. "Our team has the I-CAR Gold Class designation and is certified to work on Volkswagen, Audi, and other brands. Our switch to waterborne basecoats has been a win-win situation — better for the environment, for the employees, and great color matches for our customers' vehicles."

Now, more than ever before, the decisions you make today will have a long-lasting impact on the quality, productivity and profitability of your body service business. Like any new material or procedure, there's a learning curve to go through. But with the right information, support, equipment, and training, collision repair facilities and their technicians can make a successful transition into waterborne finishes. ●

# Paradigm Shift



**Volkswagen has been working hard to make its automatic transmissions more efficient.<sup>1</sup> They shift faster and more smoothly than ever before, and help improve mpg. Let's see what we can do to keep it that way.**

Worldwide, Volkswagen sells some of the highest numbers of manual transmission-equipped vehicles, but in the U.S. automatic transmissions outsell sticks. Since manuals have a zero-slip mechanical clutch, they are inherently more fuel efficient<sup>1</sup> than automatics with their torque converters. Torque converters by their nature are not as efficient as the direct-drive mechanical clutch of a manual gearbox. Volkswagen's automatics are, however, getting more and more efficient.<sup>1</sup>

In the early- to mid-'90s, Volkswagen produced several different variations on the automatic transmission theme. The 01M and 01P were the first with electronic controls. They had evolved away from mechanical valve bodies and used computer-controlled solenoids to manage shift points and torque converter lock-up. In 1998, the Passat appeared with the ZF-built 01V, and it was one of the first to use an electro-hydraulic valve body. In 2002 the Golf and Jetta came with the 09A transmission built by JATCO in Japan, which also featured computer-controlled shifting. In later years, the five-speed 09A/09B transmissions were introduced along with a six-speed gearbox designated as the 09D, 09G and 09M.

## The Basics Evolve

This means there is a lot of opportunity for servicing these drivetrains in our future. Most Volkswagen transmissions use a synthetic or synthetic-blend fluid, which is considered "fill for life," but in the event you have to repair one you will have to drain and refill the system. You should know that when you remove the pan and empty the system, you are only removing approximately 1/3 of the volume of old fluid.

In order to properly service these units and diagnose problems, you need to know the particulars, especially when it comes to the Transmission Control Module (TCM) function and operation. Like any other computer-controlled system, there are sensors that tell the TCM the conditions the vehicle is under. These sensors are directly wired to the TCM, and since that module works within a CAN system, outside control units can have an effect on shifting. You need to know what affects these inputs, direct and indirect, can have on shifting if you are going to address your customers' complaints.

The next step in any transmission diagnostic procedure is to check the fluid level. On the surface,

<sup>1</sup>See [www.fueleconomy.gov](http://www.fueleconomy.gov) for EPA estimates. Your mileage will vary.

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this seems simple, but there is more involved than just removing a dipstick. On the 01V transmission manufactured by ZF, the rear differential is filled with separate gear oil. On the JATCO unit, the fluid used in the transmission is the same as that used in the differential. This means that a leak in the differential will lower the level in the transmission.

By '95, most Volkswagen transmissions no longer had a dipstick. Instead, there is a stand pipe inside the transmission pan that is blocked with a plug. Remove it to see if fluid comes out. If it does, the level is correct. Keep in mind, though, that this has to be under certain conditions. Number One is that the engine has to be running so that the pump is drawing and circulating fluid throughout. Also, you should connect a scan tool and interrogate the TCM to monitor the fluid temperature. It should be at approximately 85 deg. F. (30 deg. C.). You can usually get within that range by letting a cold vehicle idle for three minutes with a starting temperature of 60 deg. F.

### Plugging the Leak

When looking for leaks, Volkswagen does not recommend that you add a phosphorus-type leak detector to the fluid for use with a black light because you cannot predict how these or any other additives will affect the components. Instead, Volkswagen recommends that you sprinkle or spray a thin layer of talc powder or silver spray paint around the potential leak source. Go on a road test, then inspect the trail left as the leaking fluid washes away the talc or paint. After looking at the level, consider the fluid condition. Dark or discolored fluid indicates that it is "burnt." Slipping clutches and over-heated fluid, possibly from a clogged cooler, indicate severe transmission damage. Some service facilities may advertise that a fluid exchange may alleviate the problem, but it would be a temporary fix. A fluid exchange may remove deposits from sticking valve bodies, but worn clutch material cannot be replaced with a transmission transfusion. If the fluid level is within its operating range, the problem may be deeper. The next step should be to see if the TCM has set any Diagnostic Trouble Codes (DTCs). The TCM has sophisticated

When checking the fluid level on modern Volkswagen transmissions, you need to remove the plug that seals the standpipe and verify that fluid is dripping out. If the level is low, fill your VAG 1924 with the appropriate transmission and fill the pan until fluid drips out.





## Paradigm Shift

Vehicle On Board Diagnostic		02 - Gearbox electronics
004.01 - Check DTC memory		8D0927156BM
2 Trouble code detected?		AG5 01V 1.815VT USA 8508
		Code 0
		Dealership number 00000
00266	028	
Magnetventil 5-N92		
Short circuit to B+		
Intermittent		
00526	027	
Bremslichtschalter		
Implausible signal		
static		

After verifying that the customer complaint is transmission-related and the fluid level is correct, you should use your VAG 5052 to interrogate the TCM for any DTCs that may have set. Here, Code 00266 indicates that one of the solenoids circuits is open. In this case, the solenoid is N92, a pressure control solenoid.

Below: As with any computer-controlled system, the TCM needs power and ground to function. Here, we are verifying the power and ground supplies.



electronics that are capable of picking up problems in the system.

The TCM is in control of how and when the transmission shifts. It calculates this from a variety of direct sensor inputs and further inputs that come in on the powertrain CAN system. The TCM then manipulates output controls and also sends information out on the CAN for the other controls units to react to accordingly. Let's look at the inputs the TCM looks at to make these "shifty" decisions. One major input to the TCM is the transmission range switch. This switch indicates the gear position the driver has selected. Previous to 1998, the transmission range switch was a typical multi-switch unit where one contact would indicate each gear position. After '98, a Hall-effect switch was used. Here, four contacts toggle between ground and a 5V reference. Since there are four switches that can only indicate 0V or 5V, each gear position has a different combination of the four switches.

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For example, if switches #1 through #4 read 0V,0V, 5V, 0V, this indicates the Park position. In reverse, the combination would change to 0V, 5V, 0V. This type of switch can be checked with a Digital Multi-Meter (DMM), but it is very difficult and time-consuming to measure each switch voltage in each gear position. With a VAS 5052, you can read this information in data block and quickly run through the gears to check the transmission range switch.

### Reading the Speeds

When it comes to transmission shifting, engine rpm and vehicle speed are critical inputs to the TCM. Therefore, there are three sensors that are wired directly into TCM and one that comes in on the CAN. There are a few variations with Volkswagen transmissions, so there may be a different combinations of input speed sensors. This is one of the reasons it is critical to know the exact make and model of transmission with which you are dealing. Most Volkswagen transmissions have one sensor devoted to mainshaft input speed, a

second sensor for output shaft speed, and an overall vehicle speed sensor. An input shaft speed sensor can be calculated off of the engine speed coming in on the CAN. The output shaft speed sensor can also be used to calculate the overall vehicle speed. For the most part, you have individual sensors directly wired to the TCM. These are typically pulse generators that put out an AC voltage signal. The TCM calculates the shaft speed off the frequency reading, although the AC voltage will increase with speed. The difference between the input and output shaft speed sensors can determine if the gear ratio is off, which an indication of slipping clutches or sticking solenoids.

There are other important inputs to the TCM that have an effect on shifting. Transmission fluid viscosity is significant to shift quality, and the fluid temperature sensor reports to the TCM. The hotter the fluid, the thinner it is. If an engine were to run hotter than normal under hard acceleration, or up a long hill, the fluid can get hot enough to affect shifting.



On Passats from the late '90s and early 2000s, the TCM is mounted under the carpet on the passenger side. In this case, water from leaking seals has collected under the carpet and corroded the connector for the TCM. This can cause harness-related DTCs.

## Paradigm Shift

One of the more obvious inputs is the kick-down switch. Before electronic control, kick-down was managed by a Bowden cable, which is a mechanical linkage to the from the throttle. Now, a switch is attached to the accelerator pedal. Near the end of pedal travel, the switch changes state and indicates to the TCM that the driver has applied full throttle. This causes the TCM to “kick-down” to the next lower gear. As a result, engine rpm increases and the vehicle accelerates faster. When you evaluate the wiring diagram for the particular transmission you’re working on, you may notice a brake switch input. It can be directly wired to the TCM as well as to the ABS, ASR, or ESC control unit. Obviously, under braking to a stop, the transmission will need to down-shift.

### Coding The TCM

Since shifting is now computer-controlled, variations in coding can change it. For example, on the O1M transmission in the 1998 Passat you can code the TCM with the Dynamic Shift Point (DSP) active or inactive by changing the fourth number in the coding string. If you enter “0,” DSP will be active. This means the control unit will learn how the car is being driven and change shift points to match the driving style. If the driver accelerates rapidly, the TCM will call for later shifts for better acceleration. If the DSP is inactive (coding number “1”), the TCM will shift at fixed points by vehicle speed. You can also code the TCM into an economy or sport mode by changing the fifth digit in the string. If you put in a “1” as the fifth digit, you will command economy mode, in which the TCM will shift earlier with relatively lower engine rpm for better fuel economy. If you put in the number “2” as the fifth digit, you will command sport mode, in which the TCM will shift at higher rpm for more power. If you have selected to have DSP active, you will not be able to choose either of these modes and you will need to enter the fifth digit as “0”. So, a coding number of “00000” means DSP is active. If you code the TCM for economy, you will enter “00011.” Sport mode can be selected by coding the control unit with the number “00012.”

The TCM controls shift points by operating solenoids throughout acceleration and deceleration. These solenoids are divided into two categories: shift solenoids and pressure-control solenoids. The former are simple on/off units that either open a passage in the valve body for fluid to flow, or close it. Different combinations will produce different gear positions. Pressure control solenoids are usually duty-cycle controlled and vary the amount of pressure applied

to a clutch. This allows for smoother shifts that are less noticeable to the driver. With a paid subscription to [www.vw.erwin.com](http://www.vw.erwin.com), you can access clutch and brake apply charts. These let you know which solenoids have an effect on the shift point you may be having a problem with. You can also use solenoid apply charts to let you know which solenoids are being activated and which are not. You can evaluate all of this data with your VAS 5052. In data, you can look at the amperage control of the output solenoids, which are normally open. Therefore, a lower current reading means the solenoids are open, and a higher amperage reading means the solenoids are being commanded closed.

### Solenoid Control

The TCM supplies the power and ground control of the shift- and pressure-control solenoids. If any of these or the wiring were to fail, the transmission would default to a single gear, usually third. This allows continued driving to a shop for repair. While on your road test, check the engine rpm to verify that the transmission is shifting. If it isn’t, you should have DTCs indicating why the TCM is in “limp-home” mode. For instance, if you pull a code 17086 on a O1V transmission (TCM electrical malfunction, or defective control unit) the problem may not be in the control unit. Evaluate measuring block 003 in the TCM and look at field #4. This PID represents the voltage supply to the solenoids. You should read battery voltage in gear with the engine running. If you do not, you need to access the TCM under the passenger side floor carpeting and check terminals 52 and 53 for battery voltage. One terminal is the supply voltage for the shift solenoids, and the other wire brings the supply voltage to the pressure control solenoids. The TCM monitors the supply voltage coming back from each solenoid to determine if there is a wiring harness problem.

Having a basic understanding of how Volkswagen automatic transmissions work will help in addressing your customers’ concerns. The process starts by properly identifying the model you are working on, followed by checking basics like fluid level. Finally, check for any DTCs and evaluate scan data pertinent to the problem. Back up your evaluation with visual examination and electrical testing of the circuits in question, and you should come to the quick and accurate diagnosis that your customers expect from you. With the help and support of your Volkswagen parts supplier, you should be able to provide a complete repair the first time. ●

# Volkswagen Dealers Listing

## Alabama

### Birmingham

Serra Volkswagen  
(205) 856-6520

### Huntsville

Hiley VW Of Huntsville  
(256) 882-0200

### Mobile

Dean Mccrary Imports  
(251) 471-3326

### Montgomery

Jack Ingram Motors, Inc.  
(334) 277-1500

### Tuscaloosa

Volkswagen Of Tuscaloosa  
(205) 345-8040

### Vestavia

Royal Volkswagen  
(205) 978-4141

## Alaska

### Anchorage

Morrison Auto Group, Inc.  
(907) 272-5522

## Arizona

### Avondale

Larry H. Miller VW Avondale  
(623) 215-1660

### Flagstaff

Findlay Volkswagen  
(928) 522-2700

### Gilbert

Berge Volkswagen  
(480) 835-5010

Santan Volkswagen  
(480) 786-8960

### Peoria

Peoria Volkswagen  
(623) 875-4005

### Phoenix

Camelback Volkswagen  
(602) 264-4355

Volkswagen North Scottsdale  
(480) 538-4760

### Prescott

Prescott Import Car Service  
(928) 778-9305

### Scottsdale

Chapman Volkswagen  
(480) 424-3536

### Tucson

Chapman Volkswagen  
(520) 748-1000

Tucson Volkswagen  
(520) 670-3600

## Arkansas

### Fort Smith

Bill White Imports  
(479) 648-3510

### Little Rock

Owens-Murphy Volkswagen  
(501) 661-0303

### Rogers

VW Of Northwest Arkansas  
(479) 631-0101

### Sherwood

North Point Volkswagen  
(501) 850-8953

## California

### Alhambra

Volkswagen Alhambra  
(626) 407-0500

### Bakersfield

Family Volkswagen  
(661) 617-6200

### Carlsbad

Bob Baker Volkswagen  
(760) 438-3113

### Cerritos

Mckenna Motors Cerritos  
(562) 653-9000

### Chico

Chico Volkswagen  
(530) 891-6275

### City Of Industry

Puente Hills Volkswagen  
(818) 432-5839

### Clovis

Clovis Volkswagen  
(559) 314-1465

### Colma

Serramonte Volkswagen  
(650) 746-3000

### Corona

Cardinaleway Volkswagen  
(951) 279-1220

### Covina

Bozzani Motors  
(800) 491-4909

### Dublin

Dublin Volkswagen  
(925) 361-9071

### El Cajon

Mossy Volkswagen El Cajon  
(619) 401-5000

### Elk Grove

Elk Grove Volkswagen  
(916) 421-9267

### Encinitas

Herman Cook VW, Inc.  
(760) 753-4439

### Escondido

Mossy Volkswagen  
(760) 745-7551

### Fairfield

Volkswagen Of Fairfield  
(707) 402-7130

### Fresno

Michael Volkswagen  
(559) 431-4994

### Garden Grove

Volkswagen Of Garden Grove  
(877) 331-5415

### Glendale

New Century Volkswagen  
(818) 552-6265

### Hawthorne

Pacific Volkswagen  
(310) 531-9471

### Hayward

Team VW Of Hayward  
(510) 300-2732

### Huntington Beach

Mckenna Volkswagen  
(714) 842-2000

### Indio

Coachella Valley Volkswagen  
(866) 308-5004

### Irvine

Fladeboe Volkswagen  
(949) 231-1035

### Long Beach

Timmons Volkswagen  
(888) 489-5001

### Los Angeles

VW Of Downtown L.A.  
(213) 747-7246

### Merced

Merced Volkswagen  
(800) 833-0325

### Modesto

Central Valley Volkswagen  
(209) 524-5595

### Moreno Valley

VW Of Moreno Valley  
(951) 485-4188

### Murrieta

Murrieta Volkswagen  
(951) 894-4721

### Napa

Hanlees Volkswagen  
(707) 253-9100

### National City

South Bay Volkswagen  
(619) 336-4030

### Newark

Winn Volkswagen  
(510) 668-8080

### North Hills

Galpin VW Of San Fernando Valley  
(818) 895-3800

### Oakland

Volkswagen Of Oakland  
(510) 834-7711

### Ontario

Ontario Volkswagen  
(909) 230-5659

### Palmdale

Antelope Valley Volkswagen  
(661) 274-2524

### Pasadena

Volkswagen Pasadena  
(866) 654-8591

### Redwood City

Boardwalk Volkswagen  
(650) 364-0100

### Richmond

Hilltop Volkswagen  
(510) 283-6300

### Riverside

Riverside Volkswagen  
(951) 509-2125

### Roseville

Roseville Volkswagen, LLC.  
(916) 960-0898

### Sacramento

Niello Volkswagen  
(800) 423-1453

### Salinas

Cardinale Volkswagen  
(831) 449-0118

### San Diego

City Volkswagen  
(800) 927-2277

Volkswagen Kearny Mesa  
(619) 302-8865

### San Francisco

Royal Motor Sales  
(415) 241-8154

### San Jose

Capitol Volkswagen  
(408) 265-4400

Volkswagen Of Stevens Creek  
(408) 248-6500

### San Juan Capistrano

Capistrano Volkswagen  
(949) 493-4511

### San Rafael

Sonnen Motorcars, Inc.  
(800) 460-4176

### Santa Ana

Commonwealth Volkswagen  
(714) 565-7500

### Santa Barbara

Santa Barbara Volkswagen  
(805) 966-6164

### Santa Cruz

Volkswagen Of Santa Cruz  
(831) 426-5100

### Santa Maria

Community Volkswagen  
(805) 348-3221

### Santa Monica

Volkswagen Santa Monica, Inc.  
(310) 828-0553

### Santa Rosa

Hansel VW Of Santa Rosa  
(707) 575-1051

### Stockton

Hammer Lane Volkswagen  
(209) 644-8500

### Sunnyvale

Sunnyvale Volkswagen  
(408) 739-2571

### Thousand Oaks

Neftin Volkswagen  
(805) 497-9404

### Vacaville

Vacaville Volkswagen  
(866) 947-2787

### Valencia

Parkway Volkswagen  
(661) 253-4441

### Van Nuys

Volkswagen Of Van Nuys  
(818) 785-7111

### Ventura

Barber Volkswagen  
(805) 642-6707

### Walnut Creek

Dirito Brothers Walnut Creek VW  
(925) 934-8224

### Woodland Hills

Livingston Volkswagen, Inc.  
(818) 884-4444

## Colorado

### Aurora

Tynan's Volkswagen, Inc.  
(303) 341-3213

### Boulder

Gebhardt Volkswagen  
(720) 974-2135

### Colorado Springs

Al Serra Volkswagen  
(719) 258-1050

### Colorado Springs

Bob Penkhus Volkswagen  
(719) 473-4711

### Denver

Emich Volkswagen  
(303) 758-7739

### Denver

North Valley Volkswagen  
(303) 438-5200

### Fort Collins

Ed Carroll Motor Company, Inc.  
(970) 226-3000

### Glenwood Springs

Elk Mountain Motors  
(970) 384-5354

### Greeley

Ehrlich Vehicles, Inc.  
(970) 346-3571

### Lakewood

Larry H. Miller VW Lakewood  
(303) 234-1311

### Littleton

Mcdonald Automotive Grp. VW  
(303) 795-1100

## Connecticut

### Canton

Mitchell Volkswagen  
(860) 693-5907

### Danbury

Danbury Volkswagen  
(203) 546-6538

### Enfield

Lia Volkswagen  
(860) 745-2000

### Glastonbury

Gene Langan VW, Inc.  
(860) 633-0261

### Greenwich

New Country VW Of Greenwich  
(203) 302-1390

### Hartford

Volkswagen Of Hartford  
(860) 543-6012

### Meriden

Langan VW Meriden, LLC  
(203) 237-0261

### New Milford

New Milford VW, Inc.  
(860) 354-3977

### North Haven

Montesi Motors, Inc.  
(203) 281-0481

### Old Saybrook

Volkswagen Of Old Saybrook  
(860) 388-3400

### Plainfield

Central VW Of Plainfield  
(860) 564-4014

### Plainville

Crowley Volkswagen, Inc.  
(860) 747-1607

### Stamford

Riverbank Motors Corp.  
(203) 327-2500

### Stratford

Curran Volkswagen, Inc.  
(203) 3786516

### Vernon

Langan VW Of Vernon, LLC.  
(860) 645-0261

### Watertown

Valenti Motors, Inc.  
(860) 274-9846

## Delaware

### Dover

Dover Volkswagen, Inc.  
(302) 734-4761

### Wilmington

Smith Volkswagen, Ltd.  
(800) 637-8093

## Florida

### Bradenton

Bob Boast Volkswagen  
(941) 755-8585

### Clearwater

Lokey Volkswagen  
(727) 450-7991

### Coconut Creek

Gunther VW Of Coconut Creek  
(954) 590-3835

### Daytona Beach

Fields Volkswagen  
(386) 523-0500

### Delray Beach



# Volkswagen Dealers Listing

## Georgia

**Alpharetta**  
Gossett VW Of Alpharetta  
(678) 795-3472

**Atlanta**  
Jim Ellis VW Of Chamblee  
(770) 454-7711

**Bougart**  
Volkswagen Of Athens  
(866) 308-2723

**Buford**  
Gunther VW Mall Of Georgia  
(678) 745-9950

**Columbus**  
Carl Gregory Volkswagen  
(706) 243-3979

**Dalton**  
Al Johnson Volkswagen, Inc.  
(706) 278-9200

**Lithia Springs**  
Heritage Volkswagen  
(678) 569-0571

**Macon**  
Butler Volkswagen, Inc.  
(478) 314-4256

**Marietta**  
Jim Ellis VW Of Marietta  
(770) 955-2580

**Martinez**  
Gerald Jones Volkswagen, Inc.  
(706) 228-6900

**Savannah**  
Vaden Volkswagen  
(912) 629-6989

**Snellville**  
Stone Mountain Volkswagen  
(678) 836-1106

**Union City**  
Heritage Volkswagen, Inc.  
(770) 774-0758

**Valdosta**  
Pipkin's Motors, Inc.  
(229) 242-9920

## Hawaii

**Honolulu**  
Honolulu Volkswagen  
(808) 687-6289

**Waipahu**  
Tony Volkswagen  
(808) 680-7175

## Idaho

**Boise**  
Boise Volkswagen  
(208) 377-5400

**Twin Falls**  
Con Paulos Volkswagen  
(208) 735-3900

## Illinois

**Bensenville**  
Larry Roesch VW Of Bensenville  
(630) 279-8806

**Chicago**  
Fletcher Jones Volkswagen  
(312) 628-4350

The Autobarn City  
Volkswagen  
(773) 794-7800

**Countryside**  
Autobarn VW Countryside  
(708) 354-6600

**Crystal Lake**  
Anderson Volkswagen  
(815) 455-9770

**Dixon**  
Dixon Volkswagen  
(815) 288-3366

**Downers Grove**  
Pugi Volkswagen  
(630) 598-9900

**Evanston**  
The Autobarn Ltd. - VW  
(847) 570-3081

**Glenview**  
Jennings Volkswagen, Inc.  
(847) 729-3480

**Gurnee**  
Gurnee Volkswagen  
(847) 855-1500

**Highland Park**  
VW Of Highland Park  
(847) 433-7900

**Joliet**  
D'Arcy Volkswagen  
(815) 409-4670

**Libertyville**  
Liberty Import Center  
(847) 680-8000

**Mt. Prospect**  
The Autobarn VW Of Mt. Prospect  
(847) 392-6300

**Naperville**  
Bill Jacobs Volkswagen  
(866) 599-2527

**Normal**  
Sud's Volkswagen  
(309) 454-1101

**O'Fallon**  
Auffenberg Volkswagen  
(618) 622-4645

**Oak Lawn**  
Mike Haggerty VW, Inc.  
(708) 425-8989

**Orland Park**  
Volkswagen Of Orland Park  
(708) 428-5000

**Ottawa**  
Sierra Volkswagen, Inc.  
(815) 433-3767

**Peoria**  
Volkswagen Of Peoria  
(309) 243-7000

**Rockford**  
Lou Bachrodt Volkswagen  
(815) 332-3001

**Schaumburg**  
Fox Valley VW Schaumburg  
(224) 353-2481

**Springfield**  
Green On Dirksen, Ltd.  
(217) 698-3100

**Urbana**  
O'Brien Volkswagen  
(800) 386-6767

**West Chicago**  
Fox Valley Volkswagen  
(630) 818-4181

## Indiana

**Bloomington**  
Royal VW Of Bloomington  
(812) 332-9251

**Clarksville**  
Sam Swope VW of Clarksville  
(812) 948-1541

**Evanville**  
D-Patrick, Inc.  
(812) 473-6500

**Fort Wayne**  
Vorderman Volkswagen  
(260) 969-6065

**Greenwood**  
Dreyer & Reinbold Of Greenwood  
(317) 885-4809

**Indianapolis**  
Falcone Volkswagen  
(317) 803-8767

Tom Wood Volkswagen  
(317) 688-6109

**Lafayette**  
Mike Raisor Imports  
(765) 447-0808

**Merrillville**  
Team Volkswagen  
(888) 805-3689

**Mishawaka**  
Gurley Leap Imports, Inc.  
(574) 254-7130

## Iowa

**Cedar Falls**  
Dick Witham Volkswagen  
(319) 277-8123

**Davenport**  
Volkswagen Of Quad Cities  
(563) 386-1511

**Hiawatha**  
Volkswagen Of Cedar Rapids  
(319) 743-6055

**Iowa City**  
Carusel Motors  
(319) 354-2550

**Johnston**  
Lithia VW Of Des Moines  
(515) 253-0333

**Mason City**  
Schukei Volkswagen  
(641) 423-5402

## Kansas

**Lawrence**  
Crown Volkswagen  
(785) 843-7700

**Olathe**  
Bud Brown Volkswagen  
(913) 393-8183

**Topeka**  
Sunflower Motors, Inc.  
(785) 266-8480

**Wichita**  
Steven Volkswagen  
(316) 681-1211

## Kentucky

**Florence**  
Kerry Volkswagen  
(859) 371-8191

**Lexington**  
Don Jacobs Volkswagen  
(859) 260-2621

**Louisville**  
Bachman Volkswagen  
(502) 719-7250

**Louisville**  
Neil Huffman VW, Inc.  
(502) 448-6666

## Louisiana

**Baton Rouge**  
Southpoint Volkswagen  
(800) 291-0032

**Bossier City**  
Moffitt Volkswagen, Inc.  
(318) 746-2175

**Lafayette**  
Southwest Volkswagen  
(337) 456-8400

**Mandeville**  
Northshore Volkswagen  
(985) 626-1067

**Metairie**  
Walker Volkswagen  
(504) 465-2000

## Maine

**Auburn**  
Rowe Volkswagen  
(207) 784-2321

**Augusta**  
O'Connor Volkswagen  
(207) 622-6336

**Bangor**  
Darling's, Inc.  
(207) 992-1550

**Brunswick**  
Morong Brunswick  
(207) 725-4323

**Falmouth**  
Morong Falmouth VW  
(207) 781-4020

**Saco**  
Prime Volkswagen  
(207) 283-2900

**Waterville**  
Thompson Volkswagen, Inc.  
(207) 873-0777

## Maryland

**Annapolis**  
Fitzgerald Automall  
(410) 224-4636

**Baltimore**  
Heritage VW Parkville  
(410) 661-6588

Russel Volkswagen  
(410) 744-2300

**Bethesda**  
Martens Volkswagen  
(301) 652-2452

**Cockeysville**  
Volkswagen Of Hunt Valley  
(410) 666-7777

**Fallston**  
Cook Volkswagen, LLC.  
(410) 877-1500

**Frederick**  
Fitzgerald Volkswagen  
(301) 696-9200

**Gaithersburg**  
King Volkswagen  
(240) 403-2300

**Hagerstown**  
Sharrett Volkswagen  
(301) 739-9999

**Laurel**  
Ourisman VW Of Laurel  
(800) 288-6985

**Owings Mills**  
Heritage Volkswagen  
(410) 581-6696

**Pasadena**  
Antwerpen Volkswagen  
(410) 760-8452

**Rockville**  
Congressional Volkswagen  
(301) 340-7668

**Silver Spring**  
DARCARS Volkswagen  
(301) 622-4040

**Waldorf**  
Waldorf Volkswagen  
(301) 843-1234

## Massachusetts

**Auburn**  
Patrick Motors  
(800) 367-7222

**Bedford**  
Minuteman Volkswagen, Inc.  
(781) 275-8006

**Braintree**  
Quirk Volkswagen  
(781) 917-1537

**Brockton**  
Paul Clark, Inc.  
(508) 587-9040

**Danvers**  
Kelly Volkswagen, Inc.  
(978) 605-1555

**Fall River**  
Mattie Imports, Inc.  
(508) 678-5555

**Hanover**  
Coastal Volkswagen  
(781) 616-0616

**Hyannis**  
Tracy Volkswagen, Inc.  
(508) 775-3049

**Lawrence**  
Commonwealth Volkswagen  
(978) 687-3001

**Medford**  
Colonial VW Of Medford  
(781) 475-5208

**Middleboro**  
Metro Volkswagen  
(508) 967-2800

**North Attleboro**  
VW Of North Attleboro, Inc.  
(508) 695-7131

**Northampton**  
Northampton Volkswagen  
(413) 586-2959

**Norwood**  
Volkswagen Gallery  
(800) 240-0382

**Pittsfield**  
Flynn Volkswagen  
(413) 443-4702

**Tewksbury**  
Atamian Volkswagen, Inc.  
(978) 851-4356

**Watertown**  
Boston Volkswagen  
(617) 783-1477

**Wellesley**  
Wellesley Volkswagen, Inc.  
(781) 237-3553

**West Springfield**  
Fathers & Sons, Inc.  
(413) 737-7766

**Westboro**  
Colonial Volkswagen  
(508) 366-8383

## Michigan

**Ann Arbor**  
Volkswagen Of Ann Arbor  
(734) 761-3200

**Bay City**  
Thelen Volkswagen  
(989) 684-2980

**Escanaba**  
Halbinsel, Inc.  
(906) 789-9650

**Farmington Hills**  
Suburban VW Of Farmington Hills  
(248) 471-0800

**Grand Blanc**  
Volkswagen Of Grand Blanc  
(810) 694-5600

**Grand Rapids**  
Betten Imports, Inc.  
(616) 301-2100

Gezon Volkswagen  
(616) 361-7361

**Holland**  
Crown Volkswagen  
(616) 393-9205

**Kalamazoo**  
Maple Hill Volkswagen  
(269) 327-0816

**Lansing**  
Williams Volkswagen, Inc.  
(800) 258-2853

**Livonia**  
Ralph Thayer Volkswagen  
(734) 425-5400

**Monroe**  
Elite Volkswagen  
(734) 242-3900

**Muskegon**  
Volkswagen Of Muskegon  
(231) 799-2886

**Rochester Hills**  
Fox Volkswagen  
(248) 656-0400

**Sterling Heights**  
Vyletel Volkswagen, Inc.  
(586) 276-4652

**Traverse City**  
Traverse City Volkswagen  
(231) 946-5540

**Troy**  
Suburban Volkswagen, Inc.  
(248) 649-2074

## Minnesota

**Albert Lea**  
Dave Syverson VW, Inc.  
(507) 379-2930

**Brainerd**  
Auto Import, Inc.  
(218) 829-3307

**Burnsville**  
Burnsville Volkswagen, Inc.  
(952) 892-9470

**Hermantown**  
Volkswagen Of Duluth  
(218) 722-6989

**Inver Grove Heights**  
Volkswagen Of Inver Grove  
(651) 204-4610

**Mankato**  
Mankato Volkswagen  
(507) 625-5641

**Rochester**  
Rochester Motors, LLC.  
(507) 282-9468

**Saint Cloud**  
Eich Motor Company, Inc.  
(320) 251-1737

**Saint Louis Park**  
Luther West Side Volkswagen  
(952) 374-0700

**Saint Paul**  
Schmelz Countryside  
Volkswagen  
(651) 484-0424

## Mississippi

**Gulfport**  
Volkswagen Of Gulfport  
(888) 861-9626

**Jackson**  
Volkswagen Of Jackson  
(601) 987-9090

## Missouri

**Ballwin**  
The Dean Team Of Ballwin  
(636) 227-6527

**Gladstone**  
Northtowne Volkswagen  
(816) 468-2275

**Hazelwood**  
Bommarito VW Of Hazelwood  
(800) 731-8270

**Kansas City**  
Molle Volkswagen  
(816) 941-9500

**Kirkwood**  
The Dean Team Of Kirkwood  
(314) 238-1036

# Volkswagen Dealers Listing

## Springfield

Volkswagen Of Springfield  
(417) 886-6000

## St. Louis

Suntrup Volkswagen  
(314) 892-7790

## St. Peters

Bommarito VW Of St. Peters  
(636) 928-2300

## Montana

### Billings

Volkswagen Billings  
(406) 655-7500

VW Of Alamo Heights  
(210) 828-1201

## Bozeman

Volkswagen Of Bozeman  
(406) 586-1771

## Great Falls

Bennett Imports  
(406) 761-3305

## Whitefish

DePratu Volkswagen  
(406) 863-2520

## Nebraska

### Lincoln

Schworer Volkswagen  
(402) 435-3300

## Omaha

Performance Volkswagen  
(888) 502-8675

Stan Olsen Auto Center  
(402) 393-7006

## Nevada

### Henderson

Findlay Volkswagen  
(702) 558-6600

## Las Vegas

Desert Volkswagen  
(702) 942-4000

Findlay North Volkswagen  
(702) 982-4839

## Reno

Lithia Volkswagen Of Reno  
(775) 851-5826

## New Hampshire

### Greenland

Seacoast Volkswagen, Inc.  
(603) 436-2938

## Keene

Noyes Volkswagen, Inc.  
(888) 355-2488

## Lebanon

Miller Volkswagen  
(603) 448-6363

## Manchester

Quirk Volkswagen NH  
(603) 206-2952

## Nashua

Tulley Volkswagen  
(603) 888-0550

## Rochester

Volkswagen Of Rochester  
(603) 332-6242

## Tilton

Autoserv Volkswagen  
(603) 286-3141

## New Jersey

### Bernardsville

Paul Miller VW Of Bernardsville  
(908) 766-1600

## Burlington

Burlington Volkswagen, Inc.  
(609) 386-0174

## Cape May Court House

Burke Brothers, Inc.  
(609) 463-4903

## Cherry Hill

Cherry Hill Volkswagen  
(856) 665-5660

## Clifton

Gensinger Motors, Inc.  
(973) 778-8500

## East Toms River

World VW Of Toms River  
(732) 575-1800

## Edison

Reydel Volkswagen, Inc.  
(732) 287-2444

## Egg Harbor Twsp

Atlantic Volkswagen  
(609) 641-1788

## Englewood Cliffs

East Coast Volkswagen  
(201) 568-0053

## Fair Lawn

Jack Daniels Motors, Inc.  
(201) 398-1209

## Flemington

Flemington Volkswagen  
(800) 216-5124

## Freehold

Volkswagen Of Freehold  
(732) 339-6910

## Hamilton Square

Hamilton Volkswagen  
(800) 348-8816

## Linden

Linden Volkswagen  
(800) 343-5116

## Lyndhurst

Three County VW Corp.  
(201) 933-6566

## Monroeville

Volkswagen Of Salem County  
(856) 358-8103

## Neptune

World Volkswagen  
(732) 922-1503

## Newton

Volkswagen Of Newton  
(973) 383-2624

## Pompton Plains

Crestmont Volkswagen  
(973) 839-4832

## Princeton

Princeton Volkswagen  
(800) 216-1546

## Ramsey

Joe Heidt Motors, Corp.  
(201) 327-2900

## Rockaway

Trend Motors, Ltd.  
(888) 267-2821

## Shrewsbury

Shrewsbury Volkswagen  
(800) 662-3140

## Somerville

Open Road VW Of Bridgewater  
(908) 685-1068

## Summit

Douglas Motors Corp.  
(908) 277-1100

## Turnersville

Prestige Imports  
(856) 262-3090

## Union

Union Volkswagen  
(877) 986-4668

## New Mexico

### Albuquerque

University Volkswagen, Inc.  
(505) 761-1900

### Albuquerque

Uptown Volkswagen  
(505) 260-5188

## Las Cruces

Sisbarro Autoworld, Inc.  
(575) 541-7830

## Santa Fe

Volkswagen Of Santa Fe  
(505) 428-7341

## New York

### Amherst

Northtown Volkswagen  
(716) 836-4666

### Amityville

Legend Autorama, Ltd.  
(631) 691-7700

### Binghamton

Gault Volkswagen  
(607) 772-0700

### Bowmansville

Schmitt's Volkswagen  
(716) 683-3343

### Bronx

Teddy VW Of The Bronx  
(718) 696-6117

### Brooklyn

Bay Ridge Volkswagen  
(718) 680-1006

## Kings Volkswagen

(718) 646-6700

## Cicero

Burdick Volkswagen  
(800) 233-2002

## East Rochester

VW Of East Rochester  
(585) 586-2225

## Fayetteville

Romano VW Of Fayetteville  
(315) 637-4491

## Glenmont

Capital Cities Imported Cars, Inc.  
(518) 463-3141

## Great Neck

Bayside Volkswagen  
(516) 482-3346

## Hicksville

Platinum Volkswagen  
(516) 822-4800

## Huntington Station

Volkswagen Of Huntington  
(631) 470-8100

## Ithaca

Maguire Automotive  
(607) 257-1515

## Kingston

Volkswagen Of Kingston  
(845) 336-6600

## Latham

Martin Nemer VW Corp.  
(518) 785-0906

## Lynbrook

Sunrise Volkswagen, Inc.  
(516) 596-1111

## Middletown

Compass Volkswagen  
(845) 344-4448

## Mohegan Lake

Mohegan Lake Motors, Inc.  
(914) 528-2528

## New York

Open Road VW Of Manhattan  
(646) 358-8100

## Nyack

Palisades Volkswagen  
(845) 689-3536

## Oneonta

Volkswagen Oneonta  
(866) 308-4291

## Orchard Park

Volkswagen Of Orchard Park  
(716) 662-5500

## Pleasantville

Prestige Imports  
(914) 769-5100

## Queensbury

Garvey Volkswagen, Inc.  
(518) 793-3488

## Rensselaer

Cooley Motors Corp.  
(518) 283-2902

## Riverhead

Riverhead Bay Volkswagen  
(631) 727-5590

## Rochester

Dorschel Volkswagen  
(800) 727-8789

## Rome

Volkswagen Of Rome, Inc.  
(315) 337-8900

## Sayville

Donaldson's, Inc.  
(631) 567-8100

## Schenectady

Volkswagen Of Schenectady  
(518) 374-9161

## St. James

Smithtown Volkswagen  
(631) 724-6600

## Staten Island

Open Road VW Of Staten Island  
(718) 513-7500

## Wappingers Falls

Hudson Valley Volkswagen  
(845) 298-2365

## Watertown

F.X. Caprara Volkswagen  
(315) 788-7400

## West Islip

Atlantic Volkswagen  
(631) 539-3653

## White Plains

Lash VW Of White Plains  
(914) 931-9700

## Woodside

Koeppl Volkswagen, Inc.  
(800) 669-0922

## Yorkville

Steet Ponte Volkswagen  
(315) 736-2787

## North Carolina

### Asheville

Volkswagen Of Asheville  
(828) 232-4002

### Burlington

Maxwell Volkswagen, Inc.  
(336) 227-2727

### Cary

Leith Volkswagen  
(919) 297-1640

### Charlotte

Carolina Volkswagen  
(800) 489-2336

### Charlotte

VW Of South Charlotte  
(888) 699-4128

### Durham

Southern States VW Durham  
(888) 998-0075

### Fayetteville

Valley Auto World, Inc.  
(910) 867-7000

### Goldsboro

Frema Motors, Inc.  
(919) 778-1010

### Greensboro

Flow Motors Of Greensboro  
(336) 856-9050

### Greenville

Joe Pecheles VW, Inc.  
(252) 756-4982

### Hickory

Paramount Automotive Group  
(828) 449-1430

### Huntersville

Keffer Volkswagen  
(704) 766-2129

### Jacksonville

National Volkswagen  
(910) 938-1417

### Raleigh

Leith Volkswagen Of Raleigh  
(919) 828-0828

### Wilmington

Bob King Volkswagen  
(910) 392-3889

### Winston Salem

Flow Motors Of Winston-Salem, LLC.  
(336) 761-3698

## North Dakota

### Fargo

Valley Imports, Inc.  
(701) 277-1777

## Ohio

### Akron

Dave Walter, Inc.  
(330) 434-8989

### Amherst

Spitzer Volkswagen  
(440) 988-4444

### Bedford

Ganley VW Of Bedford  
(440) 439-3444

### Boardman

Volkswagen Of Boardman  
(330) 726-8948

### Brunswick

Brunswick Volkswagen  
(330) 723-3300

### Canton

Kempthorn Volkswagen  
(330) 580-4916

### Cincinnati

Beechmont Volkswagen  
(513) 474-4777

Northland Volkswagen  
(800) 521-PART

Columbus  
Byers Imports, LLC.  
(614) 552-5490

Hatfield Volkswagen  
(614) 465-8989

## Dayton

Evans Volkswagen  
(937) 890-6200

White

# Volkswagen Dealers Listing

## Du Bois

Central Volkswagen, Inc.  
(814) 583-5121

## Easton

Young Volkswagen, Inc.  
(610) 991-9140

## Edgemont

Y.B.H. Sales & Service, Inc.  
(610) 356-3493

## Erie

New Motors, Inc.  
(800) 352-1052

## Feasterville

Colonial Volkswagen, Inc.  
(215) 355-8856

## Greensburg

Sendell Motors, Inc.  
(724) 837-9500

## Harrisburg

Sutliff Volkswagen  
(717) 231-1560

## Holidaysburg

Fiore Volkswagen  
(814) 695-5533

## Lancaster

Autohaus Lancaster, Inc.  
(717) 299-0325

## Langhorne

Volkswagen Of Langhorne  
(800) 298-4300

## Larksville

Wyoming Valley Motors  
(570) 288-7411

## Lebanon

H.A. Boyd, Inc.  
(717) 273-9385

## Leesport

Volkswagen Reading  
(610) 777-6505

## McMurray

Three Rivers Volkswagen  
(724) 941-6100

## Mechanicsburg

Cumberland Valley Motors  
(717) 697-9478

## Monroeville

Day Volkswagen  
(724) 327-4950

## Montoursville

Fairfield Volkswagen  
(570) 368-8121

## Moon Township

Day Apollo, Inc.  
(412) 264-7171

## New Kensington

Hillcrest Volkswagen, Inc.  
(724) 335-9847

## Norristown

Jim Wynn Volkswagen, Inc.  
(610) 539-4622

## Orwingsburg

J. Bertolet, Inc.  
(570) 366-0501

## Philadelphia

Chapman Volkswagen  
(215) 698-8018

## Pittsburgh

Cochran Volkswagen  
(412) 245-3333

## Scranton

Kelly Volkswagen  
(570) 347-5656

## State College

Volkswagen State College  
(814) 206-0900

## Warrington

Thompson Volkswagen  
(215) 343-4810

## West Chester

Garnet Volkswagen  
(610) 361-0624

## Wexford

Billco Motors, Inc.  
(724) 940-1000

## Whitehall

Gilboy Volkswagen, Inc.  
(610) 434-2953

## York

York Volkswagen, Inc.  
(866) 893-2337

## Puerto Rico

### San Juan

Euroclass Motors, Inc..  
(787) 782-4087

## East Providence

Scott Volkswagen  
(401) 431-0334

## Wakefield

Speedcraft Volkswagen  
(401) 792-3300

## West Warwick

Balise Volkswagen  
(401) 822-4400

## South Carolina

### Columbia

Mcdaniels Volkswagen  
(803) 786-6408

Wray Volkswagen  
(800) 424-0183

### Greenville

Steve White Volkswagen  
(864) 288-8300

### Hardeeville

Hilton Head Volkswagen  
(843) 288-0510

### Mount Pleasant

Low Country VW, LLC.  
(843) 881-8555

### Myrtle Beach

East Coast Volkswagen  
(843) 215-6500

### North Charleston

Stokes Volkswagen  
(843) 767-2525

### Spartanburg

Vic Bailey Volkswagen  
(864) 585-2492

### Sumter

Goodwin Volkswagen, Inc.  
(803) 469-2595

## South Dakota

### Rapid City

Liberty Volkswagen  
(605) 343-1000

### Sioux Falls

Graham Automotive  
(605) 336-3655

## Tennessee

### Bristol

Wallace Volkswagen  
(423) 764-1145

### Chattanooga

Village VW Of Chattanooga  
(423) 855-4981

### Clarksville

Gary Mathews North, Inc.  
(931) 552-1111

### Franklin

Hallmark VW At Cool Springs  
(615) 236-3200

### Johnson City

Wallace VW Of Johnson City  
(423) 952-0888

### Kingsport

Fairway Volkswagen  
(423) 378-1800

### Knoxville

Harper Volkswagen, Inc.  
(865) 691-5569

### Madison

Hallmark Volkswagen, Inc.  
(615) 859-3200

### Memphis

Gossett Volkswagen  
(901) 388-8989

Gossett VW Of Germantown  
(901) 333-8989

### Murfreesboro

Southeast Signature Motors, Inc.  
(615) 898-0700

## Texas

### Abilene

Volkswagen Of Abilene  
(325) 673-4663

### Arlington

Randy Hiley VW Of Arlington  
(817) 575-6100

### Austin

Maund Automotive Group  
(512) 420-2409

### Beaumont

Volkswagen Of Beaumont  
(409) 833-7100

## Brownsville

Payne Volkswagen  
(956) 350-4488

## Bryan

Garlyn Shelton Imports  
(979) 776-7600

## Corpus Christi

VW Of Corpus Christi  
(361) 653-8400

## Dallas

Boardwalk VW Park Cities  
(214) 561-8100

## El Paso

Hoy-Fox Automotive Market  
(915) 778-7788

## Fort Worth

Autobahn Motorcar Group  
(817) 336-0885

## Garland

Rusty Wallis Volkswagen  
(972) 271-6767

## Georgetown

Hewlett Volkswagen  
(512) 681-3500

## Houston

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Demontrond Automotive  
Group, Inc.  
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Momentum Volkswagen  
(713) 596-3380

Momentum VW Jersey Village  
(281) 925-5160

Momentum VW Of Clear Lake  
(281) 848-5660

West Houston Volkswagen  
(281) 675-8600

## Irving

Metro Volkswagen  
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## Killeen

Automax Volkswagen  
(254) 699-2629

## Lewisville

Lewisville Volkswagen  
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## Longview

Gorman-Mccracken VW  
(903) 753-8657

## Lubbock

Gene Messer Volkswagen  
(806) 793-8844

## McKinney

McKinney Volkswagen  
(800) 565-9807

## Mission

Payne Mission  
(956) 584-6300

## Richardson

Boardwalk Volkswagen  
(214) 453-5030

## San Antonio

Ancira Volkswagen  
(210) 681-5050

North Park Volkswagen  
(210) 581-1000

## Temple

Garlyn Shelton Volkswagen  
(254) 773-4634

## Tyler

Crown Motor Company  
(903) 561-3422

## Wichita Falls

Herb Easley Motors, Inc.  
(940) 723-6631

## Utah

### Layton

Cuttrubus Motors VW  
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### Orem

Ken Garff Motors  
(801) 374-1751

### Salt Lake City

Strong Volkswagen, Inc.  
(801) 433-2269

### South Jordan

Volkswagen Southtowne  
(801) 676-6409

### St. George

Findlay Volkswagen  
(435) 634-0900

## Vermont

### Barre

Walker Volkswagen  
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### Manchester Center

Hand Volkswagen  
(802) 362-1754

### Rutland

Kinney Motors, Ltd.  
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### South Burlington

VW South Burlington  
(802) 658-1130

## Virginia

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Alexandria Volkswagen  
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Flow Volkswagen  
(434) 951-6160

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Southern VW Greenbrier  
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### Fairfax

Fairfax Imports, Inc.  
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### Lynchburg

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### Newport News

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### Richmond

Brown's Volkswagen  
(804) 379-6610

West Broad Volkswagen  
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### South Chesterfield

Priority Volkswagen  
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### Springfield

Sheehy VW Springfield  
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Valley Volkswagen  
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Lindsay VW Of Dulles  
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Beyer Volkswagen  
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### Woodsbridge

Karen Radley Volkswagen  
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Auburn Volkswagen  
(253) 833-4940

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Volkswagen  
(425) 641-2002

### Bellingham

Roger Jobs Volkswagen, Inc.  
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Campbell-Nelson VW, Inc.  
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