

Mercedes-Benz ISP Parts Information

Thousands of Independent Service Providers – workshops just like yours – subscribe to the Daimler ISP Parts Information catalog, or ISPLI. For only \$75 a year, users gain access to the full range of Mercedes-Benz parts information, including grey-market vehicles, vans, and more.

Introduced in December 2018, ISPLI will be undergoing its first major update in late April 2020. Here are some of the highlights of the update:

Shopping Basket: Once you find the parts needed, you have to get them. ISPLI introduces a shopping basket feature, which allows the user to build a list of parts and easily print or eMail it to your favorite dealer to place an order. Baskets can be saved for later reference.

Expanded Data Cards: The data card window can be expanded to show additional useful data from Daimler's Vehicle Documentation system, including the part number(s) of the originally installed major assemblies.

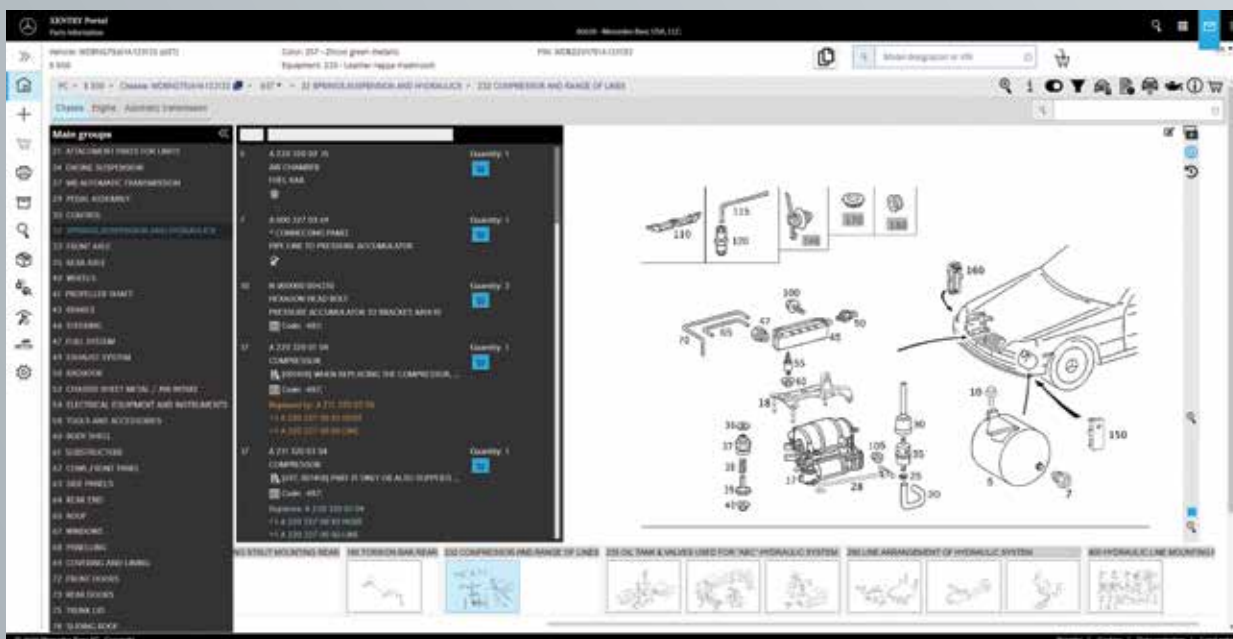
Increased performance and reliability: Mercedes-Benz knows that if you can't specify parts, the workshop is out of business. Daimler will move the ISPLI system with this update to a cloud-based server system, with thousands of servers worldwide providing higher speed and tremendous redundancy: Faster and always-up. Of course, your own connection to the Internet needs to be working.

Updated look and feel: Some of the screen display has changed to make features easier to access. Both the VIN and FIN are displayed on the screen all the time, and either can be copied without any spaces for easy pasting. When starting a new vehicle, the VIN entry box is right on the page.

Browser-based: Previously, ISPLI was in a frame within a browser window, limiting how much your browser could influence the display. With this update, ISPLI is completely within the browser window, so you can open another session without touching any open already, and move it to a second monitor if desired.

What isn't changing is the way you find parts: VIN selection, groups and subgroups, images and the overall workflow will be essentially the same. Testing performed at dealers worldwide showed that a parts specifier did not need any instruction or learning time to start selecting parts using the updated ISPLI. The only effort required was to set the many customizable features to their liking.

The change-over will be completely automatic, with no action necessary to use the new system. If you don't have a subscription, visit <http://epc.startekinfo.com> (note: not www!) to get started with your own subscription. After subscribing, it can be a few days before your initial temporary password can be assigned. Once you receive it, you'll have to create a new password, following the on-screen security rules, so don't be surprised when the system asks you.



The new ISPLI in action. Only small changes to the look and feel, but big changes to performance and features.