

STARTUNED®

INFORMATION FOR THE INDEPENDENT MERCEDES-BENZ SERVICE PROFESSIONAL

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Virtually every part sold by your Mercedes-Benz Dealer carries a comprehensive warranty that includes replacement labor.

Mercedes-Benz Genuine Parts Warranty

Did you know that Mercedes-Benz USA offers a comprehensive warranty for virtually every spare part and accessory you buy from a dealer? The warranty not only covers the part, but also the expense of warranty replacement as well. This means if you install a part and it fails within the warranty period, your customer simply brings the car to a dealer and they'll install the warranty replacement.

That's right: The warranty includes replacement labor by a dealer.

Almost every part is warranted for 24 months or 24,000 miles from the date of purchase. Some parts, such as StarParts or remote key batteries, have a shorter warranty period, while engines and long blocks carry a 48 month / 50,000 mile warranty (36/36k for vans). Naturally, parts not supplied by Mercedes-Benz, including tires, are not covered by Mercedes-Benz, and certain exclusions apply.

This warranty can be a big selling point for you with your customers: If they allow you to install genuine Mercedes-Benz parts, the repair carries a warranty, and if the installed part fails, it'll be replaced by a dealer, for free. Be sure to provide your customer with both the dealer purchase receipts and a copy of the Mercedes-Benz parts warranty for their records.

For example, consider an engine which has failed: You can repair the engine, but at a certain point it makes better financial sense to simply buy a remanufactured engine and install it. Once parts and labor are factored in, the cost for repairs may well exceed the cost of the remanufactured engine. Add in the warranty coverage, and your customer will thank you for taking such good care of them. So when facing major engine repairs, be sure to get a price quote from your dealer on a remanufactured unit; you may be surprised at how cost-effective it can be.

For all the details, please see the official Mercedes-Benz Vehicle Service Parts and Accessories Limited Warranty statement at mbwholesaleparts.com/warranty. |

Mercedes-Benz



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Visit us at our website MBWholesaleParts.com to view a wealth of information on Genuine Mercedes-Benz Parts.

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CAUTION: Vehicle servicing performed by untrained persons could result in serious injury to those persons or others. Information contained in this magazine is intended for use by trained, professional auto repair technicians ONLY. This information is provided to inform these technicians of conditions which may occur in some vehicles or to provide information which could assist them in proper servicing of these vehicles. Properly trained technicians have the equipment, tools, safety instructions, and know-how to perform repairs correctly and safely. If a condition is described, DO NOT assume that a topic covered in these pages automatically applies to your vehicle or that your vehicle has that condition. *STAR TUNED*® is a registered trademark of MBUSA.

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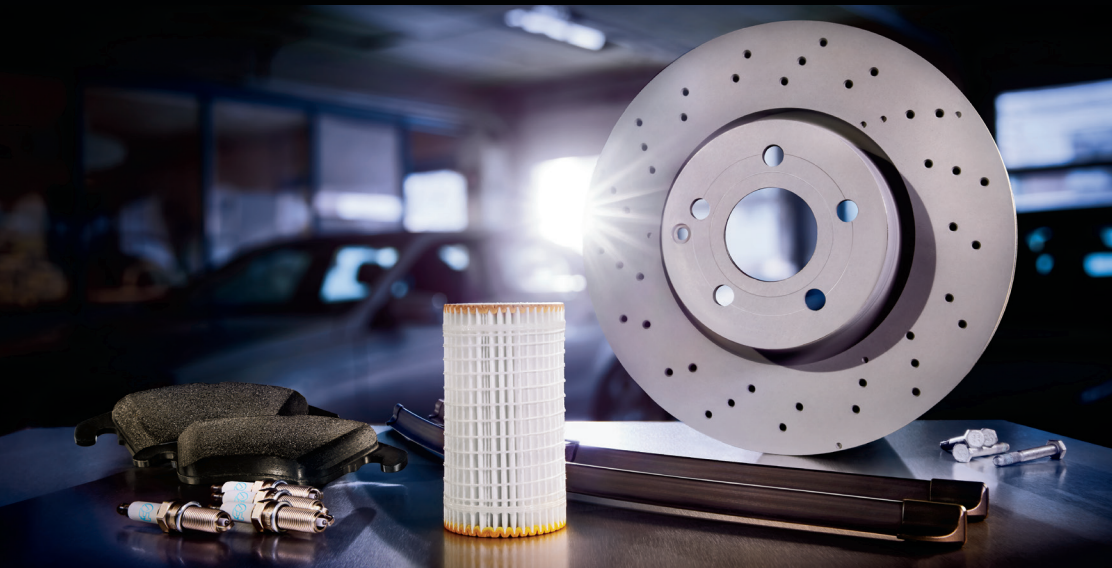
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Mercedes-Benz
StarParts

Choose Mercedes-Benz StarParts.

An authentic parts option — at exceptional prices.

Made for vehicles 5 years and older, StarParts features a number of the common maintenance items you use the most, including:

- Brake Discs • Brake Pads • Cabin Filters • Engine Air Filters
- Oil Filters • Spark Plugs • Wiper Blades

Backed by a one-year warranty* that includes parts and labor, StarParts can offer enhanced margins to help grow profits for your shop in the long run.

To order StarParts, contact your Mercedes-Benz dealership today.



*To learn more, visit mbwholesaleparts.com/mercedes-benz-starparts.